This paper reviews the key changes in official statistics in the UK over the last 30 years - a period which can be characterised in three phases; the loss of trust (1980-1993); addressing trust (1993-2006); and the statutory arrangement to build trust (2007 onwards). It reflects upon the impact of both New Public Management and Public Value thinking on official statistics over this period; and suggests ways in which the organisation of the UK official statistics service might be enhanced to optimise the value of its products and services for both government and non-government users.

Keywords: Trust.